



Welcome to the Slant/Fin Customer Service Department

Slant/Fin's core business is baseboard and boilers, but our core philosophy is Customer Service. At Slant/Fin Customer Service is not a department, it is considered everyone's job! We feel with an outstanding product and great service and support through our factory support teams, our sales team and our Reps throughout the country, there is no reason why homeowners and contractors alike wouldn't want to choose Slant/Fin.

Below you will find the contact information and a short bio for each member of our Customer Service Team that you can count on. Everyone is looking forward to helping to serve your sales needs from placing orders to checking on order status to making sure that you are satisfied. Please call on us we are here to help.

Customer Service & Marketing
Direct Line: 516-484-0103 or 516-484-2610 ext.369
Fax: 516-484-2694 – (800) 955-6645
Marketing Dept. Fax: 516-484-0933

To reach Customer Service extensions
Dial: **516-484-2610**

Vice President of Marketing and Admin. Services:

Stacey B. Droogan ext. 283 sbrown@slantfin.com

Analyst/Sales Administrator:

Lowell Fass ext. 354 lfass@slantfin.com

Customer Service Manager:

Bob Iorizzo ext. 445 riorizzo@slantfin.com

Customer Service Reps.:

Cathy Coster ext. 444 ccoster@slantfin.com
Ben Gambino ext. 357 bgambino@slantfin.com
Allyx Seaman ext. 446 aseaman@slantfin.com

Marketing Assistant:

Cheryl Zambratto ext. 356 czambratto@slantfin.com

Meet the Slant/Fin Customer Service Team!



Stacey B Droogan - Vice President of Marketing and Admin. Services I have been with Slant/Fin for over 14 years. I'm an honest, factual and down to earth type of person. I try to come to work with passion and a sense of urgency each and every day. Our goal is to make customers feel assured we will always do our best to accommodate and we appreciate their business. We continually work on building relationships with our customers. I expect everyone be diligent in their efforts of supporting our customers. I feel follow-up, friendliness and attention to detail are the keys to excellent customer service and we continue to take strides in making Slant/Fin #1, not just in Baseboard and Boilers, but service too. Outside of work, I'm married, have two cats and a tortoise. I love playing golf, watching football and playing mahjong with friends.



Lowell Fass - Analyst/Sales Administrator I have been with Slant/Fin for over 8 years. In that time, I have worked in Inside Sales, as an analyst, website developer, and data specialist. I enjoy working with our customers and making Slant/Fin a great company to do business with. I have dealt with a large variety of issues our customers have. This has given me a broad understanding of what customers want and how to get it to them. Our customers appreciate when we go the extra mile to make sure they are satisfied. "I look forward to expanding my role with Slant/Fin. The challenge we face is taking Customer Service to the highest level. I am proud to be a member of this team." Outside work, I enjoy tennis, jogging, movies and photography.



Bob Iorizzo - Customer Service Manager for 14 years. During my tenure at Slant/Fin I have watched our team enhance and grow our service and performance exponentially. It is my goal to continue to support and encourage this mentality for the present and future. Along with our management and staff, I am dedicated to provide the best service the industry has ever known, that coupled with an already exceptional product line has made us the benchmark for the industry. My personal interests include family, friends, a passion for photography and my pets.



Ben Gambino - Customer Service Representative I have been working at Slant/Fin for more than 7 years. I started in the Traffic/Logistics Dept. This position gave me the experience needed to understand the coordination between manufacturing, logistics and inside sales to provide a great customer service experience. My personality, patience, attentiveness and knowledge of the product was perfect fit to help improve Slant/Fin's Customer Service Dept. "My goal is to make you feel confident that the job will get done and establish a relationship that stands out amongst our competitors". Outside of work I am a big basketball, football and baseball aficionado. I also enjoy music production and DJing.



Cathy Coster - Customer Service Representative After a brief absence at Slant/Fin I have returned to their customer service department. At Slant/Fin our customers come first! With my experience and knowledge I am committed to make sure this standard is met. I am determined to provide exceptional support and service to our valued customers. In my spare time I am an avid motorcycle enthusiast, who has logged over 85,000 miles, on many journeys, across our beautiful country. I look forward to speaking with all of you and helping to make Slant/Fin's Customer Service #1 in the industry.



Allyx Seaman - Customer Service Representative I am a relatively new member to the Slant/Fin Customer Service Department. I have 7 years of customer service experience and have genuine concern for all of my customers. I am very accommodating, and will always try my best to find ways to help any situation. I spend my free time undertaking D.I.Y. interior design projects and rooting for the NY Giants. I look forward to helping customers and making sure you all are happy with the service I provide.



Cheryl Zambratto - Senior Marketing Assistant I have been with Slant/Fin for over 15 years as a member of our Marketing Department with years of experience in fulfillment the Marketing needs of our contractors and wholesale distributors. This experience offers me the ability to meet all of your customer service requirements. I spend my free time as a member of the Sweet Adelines International – Greater Nassau Chorus, which is currently ranked in the top 10 in the organization. Gardening is my second passion.